

## 2025 IIHF WORLD JUNIOR HOCKEY CHAMPIONSHIP

### CANADIAN TIRE CENTRE SEAT PACKAGES TERMS & CONDITIONS

1. **Definitions:** For the purposes of these terms and conditions, Capital Sports Properties Inc., the owner of the multi-purpose sports and entertainment facility located at 1000 Palladium Drive, in Ottawa, Ontario, and currently known as the 'Canadian Tire Centre', shall be referred to as "**CSP**". The International Ice Hockey Federation shall be referred to as the "**IIHF**". The 2025 IIHF World Junior Hockey Championship to be held in Ottawa, Ontario and presented by Hockey Canada and its host partners, including CSP, shall be referred to as the "**2025 World Juniors**". The individual or legal entity entered on the records of CSP as being the account holder in respect of the purchase of a seat package for games to be played at the Canadian Tire Centre during the 2025 World Juniors (a "**Package**"), shall be referred to as the "**Account Holder**".
2. **Agreement:** These terms and conditions, together with all Package order and account information submitted by an Account Holder, constitute a binding legal agreement ("**Agreement**") between Hockey Canada, CSP and the Account Holder. By tendering payment to CSP, on behalf of Hockey Canada, or accepting a Package ticket, the Account Holder signifies its acceptance of these terms and conditions and its agreement to be bound to this Agreement.

The Account Holder acknowledges and agrees that use of Package tickets and attendance at any Package games, by the Account Holder or any individual using any of the Account Holder's Package tickets from time to time, is governed by (i) this Agreement; (ii) the terms and conditions printed on the reverse side of each Package ticket (or viewable in the electronic ticket platform, as applicable) (the "**Ticket Terms**"); (iii) Canadian Tire Centre or Hockey Canada policies, including security, health and safety, alcohol consumption, and code of conduct policies; and (iv) applicable laws.

3. **Ownership:** CSP will deal only with the Account Holder in all matters pertaining to the Package. The designated contact person for a Package account held by a business may be changed only upon written notice to CSP. CSP's acceptance of payment with respect to a Package from any individual or entity who is not the Account Holder does not grant any rights to Package tickets to such individual or entity, rather such payments are deemed to have been made for and on behalf of the Account Holder.
4. **Packages:** The Account Holder hereby agrees to purchase the Package requested at the pricing set by Hockey Canada and CSP, on behalf of the 2025 World Juniors, and that the payment for the Package will be paid according to the Payment Plan the Account Holder selected in its order form. The Account Holder acknowledges and agrees that the Package being purchased is solely for the games of the 2025 World Juniors presented by Hockey Canada and CSP and played at Canadian Tire Centre in Ottawa under the Package that it has purchased, and for the avoidance of doubt, shall not include tickets, or the right to purchase tickets, to any other event or game, including, but not limited to, 2025 World Juniors games to be presented by Hockey Canada and the Ottawa Sports and Entertainment Group and played at The Arena at TD Place in Ottawa, or otherwise in which the 2025 World Juniors teams participate.
5. **Cancelled Games:** The Account Holder acknowledges and agrees that CSP, Hockey Canada, and/or the IIHF may cancel a Package game(s) for any reason, as determined in its/their sole discretion. In the event that any game or event for which Package tickets have been sold to Account Holder is not played or presented at Canadian Tire Centre in Ottawa for any reason, such event shall in no way be deemed, argued or construed to be a breach by CSP and/or Hockey Canada of this Agreement, any terms, conditions, agreement or any other duties or obligations in connection with the sale and use of the Package tickets and, in such event, the Account Holder's sole remedy shall be a refund equal to a proportionate share of the Account Holder's Package ticket value established by CSP and Hockey Canada for the respective 2025 World Juniors game, and Account Holder hereby

waives and releases any and all claims it may have against CSP, Hockey Canada, and the IIHF with respect to such game(s) or event not played or presented at Canadian Tire Centre in Ottawa.

6. **Postponement / Rescheduling:** The Account Holder acknowledges and agrees that CSP, Hockey Canada, and/or the IIHF may postpone or reschedule Package games and events for any reason, as determined in its/their sole discretion. In the event that any game or event for which Package tickets have been sold to the Account Holder is postponed or rescheduled for any reason, the Account Holder's sole remedy shall be to have such tickets honoured at the Canadian Tire Centre on the postponed or rescheduled game or event date, and Account Holder hereby waives and releases any and all claims it may have against CSP, Hockey Canada, and the IIHF with respect to such game(s) or event not being played or presented at Canadian Tire Centre in Ottawa on the originally scheduled date.
7. **Payment Plan:** The Account Holder hereby irrevocably authorizes CSP to debit its credit card for the full amount of the Package and any parking passes requested as well as all handling fees and applicable taxes according to the Payment Plan it has selected and in accordance with the terms of the Agreement. This authority shall remain in full force and effect until CSP has debited the full amount of the Package and any parking passes purchased (including the respective handling fees and applicable taxes).

In the event any payments are not provided when due, CSP may: (i) charge interest at a rate of 2% per month (24% per annum) on such amounts not paid when due; and/or (ii) suspend the barcodes for the Account Holder's Package tickets until payment in full is made. CSP reserves the right to resell tickets for future games otherwise reserved for the Account Holder as part of its Package at any time while the Account Holder's tickets are suspended. The Account Holder acknowledges and agrees that it shall be a breach of this Agreement (giving rise to CSP's and Hockey Canada's termination and other rights described below) if any payment is declined and such non-payment is not remedied within ten (10) business days of the account holder being so advised by CSP. CSP also reserves the right to charge a processing fee of \$20.00 for any declined credit card payment.

**Unless otherwise specified in these terms and conditions, all sales of Packages under this Agreement are final and non-cancellable by the Account Holders and all deposits and payments are non-refundable.**

8. **Default:** CSP and Hockey Canada reserve the right, in its/their sole discretion, to terminate this Agreement, and thereby cancel all of the Account Holder's Package tickets without compensation to the Account Holder, if: (a) the Account Holder fails to pay when due any amounts due hereunder; or (b) the Account Holder otherwise materially breaches the terms of this Agreement. If CSP and Hockey Canada terminate this Agreement, CSP and Hockey Canada will be entitled to retain all payments made by the Account Holder (or by any individual or entity who provided payments on the Account Holder's account) to the date of such termination. Furthermore, if there is a balance outstanding in respect of the Account Holder's account at the time of termination, then the Account Holder shall pay CSP (upon CSP's demand) the amount of such balance or such portion thereof that CSP and Hockey Canada are unable to recover using reasonable efforts to re-sell the Package tickets for the remainder of the 2025 World Juniors following such termination. Termination of this Agreement will not affect the Account Holder's obligations under this Agreement for amounts due to CSP and Hockey Canada or otherwise limit the rights and remedies available to CSP and/or Hockey Canada at law or in equity. No failure or delay by CSP and/or Hockey Canada in the exercise of any remedy provided for in this Agreement shall be construed to constitute a forfeiture or waiver thereof or of any other right or remedy available to CSP and/or Hockey Canada.
9. **Revocable Licence and Restrictions:** The Account Holder acknowledges that each Package ticket is a limited, revocable licence to attend the game described on the ticket face. As a revocable licence, each ticket may be revoked by CSP and/or Hockey Canada, in its/their sole discretion, if Account Holder fails to make required payments when due, or if the Account Holder or any individual using a ticket from Account Holder's Package for any 2025 World Juniors game fails to comply with any

applicable laws, the Ticket Terms, and/or any Canadian Tire Centre or Hockey Canada rules and regulations. Package tickets are intended for personal use by the Account Holder and are not intended for commercial re-sale unless expressly authorized by CSP or Hockey Canada. The Account Holder may not sell, donate, sublicense, lend, dispose of in any manner, or otherwise part possession with, any of the Account Holder's tickets in connection with any promotion of merchandise or services of any kind or for any other commercial purposes whatsoever.

10. **Assignment:** The Account Holder may not assign or transfer the Agreement or any of its rights hereunder, in whole or in part, without the prior written consent of CSP and Hockey Canada, which may be unreasonably withheld. CSP may assign or transfer the Agreement to any person without Account Holder's consent.
11. **No Waiver:** No waiver or delay in enforcement of any breach of any term of the Agreement or Ticket Terms shall be construed as a waiver of that or any other term of the Agreement or Ticket Terms, and, without limitation, the acceptance of any payments specified to be paid by Account Holder hereunder shall not be, nor be construed to be, a waiver of any breach of any term of the Agreement or Ticket Terms.
12. **Severability:** Each of the provisions contained herein and in the Ticket Terms is distinct and severable and a declaration of invalidity or unenforceability of any such provision by a court shall not affect the validity or enforceability of any other provision.
13. **Governing Law:** This Agreement shall be governed by the laws of the Province of Ontario, without regard to its conflict of laws provisions. Any action or proceeding arising out of or relating to the Agreement must be brought in the courts of the Province of Ontario. The Account Holder knowingly, voluntarily and irrevocably submits to the exclusive jurisdiction of the courts located in Ottawa, Ontario in any such action or proceeding and waives any objection it may now or hereafter have to venue or to convenience of forum.
14. **Personal Information and Privacy:** CSP may collect the following categories of personal information when the Account Holder purchases its Package: personal information including contact information and financial information including payment details. CSP uses this information to process the Account Holder's Package and manage the Account Holder's account. CSP may share your contact information and certain demographic and Package information with Hockey Canada, its event partner, so that Hockey Canada can run the 2025 World Juniors and for other purposes outlined in its privacy policy. From time to time, CSP may send the Account Holder electronic messages with information pertaining to its Package and account. Each of CSP and Hockey Canada may also send the Account Holder other types of electronic messages, such as offers of its respective goods (including tickets and programs) and services in accordance with applicable laws; provided that the Account Holder may at any time opt out of receiving such materials by following the unsubscribe instructions provided in any of these communications.

For more details, please review CSP's Privacy Policy which can be found at <https://www.canadiantirecentre.com/privacy-policy/> and Hockey Canada's Privacy Policy which can be found at <https://www.hockeycanada.ca/en-ca/corporate/about/privacy-policy>.

For any questions about Personal Information and Privacy, contact CSP's privacy officer at:

Capital Sports Properties Inc., 1000 Palladium Drive, Ottawa, Ontario, K2V 1A5  
[privacy@ottawasenators.com](mailto:privacy@ottawasenators.com)

And Hockey Canada's privacy officer at:

Hockey Canada, 201-151 Canada Olympic Road SW, Calgary AB T3B 6B7,  
[privacy@hockeycanada.ca](mailto:privacy@hockeycanada.ca)