

2024 STANLEY CUP PLAYOFF FAQs

How will my 12-Month Payment Plan work for next season and for future seasons?

For your added convenience, your Inside Edge membership will automatically renew for future seasons on our 12-Month Payment Plan. Payments will automatically continue using the credit card on file on or about the 30th of each month for the duration of each 12-month payment cycle (February-January) unless you opt out. Payment amounts will be based on the Inside Edge membership pricing in effect at the time of renewal, which will be communicated each year in advance of the first payment in the next cycle. To make any changes to your payment plan, please call your Membership Services Manager directly or Flyers Membership Services at **(215) 218-4326**.

How do I improve my seating location for next season?

All seating upgrades and relocations will occur at our annual summer event, Select-A-Seat. This event is a prime benefit for all renewed members and the most widely attended event by our Inside Edge members. All open seats will be made available to current season ticket members with the highest tenured members receiving priority selection rights. Only at the conclusion of Select-A-Seat for renewed members will the general public receive the opportunity to purchase remaining locations.

Can I use multiple cards for my 12-Month Payment Plan or my 2024 Stanley Cup Playoff Tickets?

Yes. You may update your payment plan in Wells Fargo Center Account Manager under the "Invoice" tab. You may also split payments among multiple cards at this page.

What happens if I miss a payment or my credit card is declined?

You will be contacted by the Philadelphia Flyers and asked to provide a valid credit card. Your online account manager privileges will be suspended until the payment is made and your tickets may be blocked. If you are unable to arrange for regular monthly installments, you will be removed from the 12-Month Payment Plan and will need to pay your remaining balance in full to avoid cancellation of your membership.

Why is my monthly payment higher than it was last season?

Due to the first monthly payment being just 2% of the total value as opposed to the typical one-twelfth, the remaining 98% of the payment plan will be spread over the next 11 months. Members can visit Wells Fargo Center Account Manager at any time if they wish to make an additional payment, thereby lowering the monthly payments moving forward. The price in effect for the 2024-25 season is the same as the 2023-24 season. Your total account balance will be the same for next season, so long as you are not making any changes (upgrade, adding seats, etc.) to your account.

Why am I only paying 2% on my first monthly payment?

For members enrolled in a 12-month payment plan, the billing cycle will now run from February '24-January '25. The first payment for the 2024-25 season will occur on February 16 at just 2% of your total account balance to avoid two full charges for members in the month of February. This change will better position members for the playoff benefit of Pay As We Play in future seasons.

Who do I contact if I need to update my credit card information?

Please contact your Membership Services Manager directly or the Flyers Membership Services Department at 215.218.4326 or via e-mail at FlyersService@comcastspectacor.com. Alternatively, please visit Wells Fargo Center Account Manager and click "My Profile" to update payment.

What is Pay As We Play?

This incentive for renewed members only allows you to pay for the 2024 Stanley Cup Playoffs at the conclusion of each playoff round. This means no upfront payment for games that might not be played. You are charged only if the Flyers play a home game during that round. To qualify, you must renew your Inside Edge membership for the 2024-25 season. The Flyers reserve the right to cancel your 2024-25 membership and all tickets for future rounds if you default on any Pay As We Play payments.

Do I have to use the same credit card for both the 12-Month Payment Plan and Pay As We Play?

Yes. We will automatically charge the credit card we have on file for the 12-Month Payment Plan on or about the 30th of each month for your Inside Edge membership. At the end of each playoff round, the same card will be charged for any home games played during that round.

May I pay in full for rounds 1 through 4?

You may choose to purchase your seats for all four playoff rounds up front (16 possible games for full season members & 8 possible games for half season members). Refer to the seating diagram for pricing information. Any money from unplayed playoff games will be credited to your Flyers account for the 2024-25 season.

I am a half season member and would like to purchase a full playoff strip. What are my options?

Full playoff strips are available for full season Inside Edge members only. All members will have additional presales for single game tickets. If you would like to consider additional options, please reach out to your account manager directly.

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I would like to add on additional playoff strips. What are my options?

Full season members will have the opportunity to add on additional playoff strips. More information to follow.

What if I do not wish to renew, but would like to purchase 2024 Stanley Cup Playoff tickets?

If you choose not to renew your 2024-25 membership, you may still purchase your seats for the playoffs by enrolling to pay in advance for playoff games with rounds 1 & 2 upfront and rounds 3 & 4 upon advancement. A valid credit card must be enrolled to utilize the in-advance payment option.

Non-renewed members will still receive a discounted non-renewed member rate from face value.

How do I sign up for Pay As We Play?

By renewing, you are automatically enrolled in Pay As We Play for the 2024 Stanley Cup Playoffs. Should you wish to renew but not purchase your playoff tickets, you must contact the Flyers directly in advance of the playoffs. Please note that if you default on your payments for the 2024 Playoff Pay As We Play program, the Flyers reserve the right to automatically cancel your 2024-25 Membership and remaining playoff tickets.

What if I don't want to purchase playoff tickets?

We hope you join us for the excitement of Flyers playoff hockey; however, you may choose to only renew your Inside Edge membership for the 2024-25 regular season. Please contact your Membership Services Manager directly to un-enroll in playoff tickets.

What if I want to purchase playoff tickets game by game?

Presales will be hosted for each round for individual game tickets which our members will receive a preferred timeslot for ticket access. Please note that presale availability is not a guarantee to purchase, specific seats cannot be guaranteed, and pricing will be gate price. We highly recommend that you purchase your playoff strip utilizing Pay As We Play to guarantee access to all games.

Can I enroll in Pay As We Play for my seats after the playoffs start at any time?

No. A deadline will be communicated for members who are not enrolled in Pay As We Play for their specific seating location. After that deadline, we will make tickets available via presales and to the general public to ensure all fans have access to purchase available playoff tickets.

What forms of payment will be accepted for 2024 Pay As We Play playoff payment program?

The only form of payment accepted for Pay As We Play is a major credit card. We accept all major credit cards (American Express, Visa, MasterCard, Discover). If you wish to pay by check, you must pay for all four rounds of the 2024 Stanley Cup Playoffs by April 1. Money from unplayed games will be automatically applied to your 2024-25 Inside Edge membership or be available as additional account credit or refund.

How will I receive my 2024 Stanley Cup Playoff tickets?

2024 Stanley Cup Playoff tickets will be loaded onto your online Account Manager shortly after a playoff appearance is officially clinched.

Can I buy additional playoff tickets through the Flyers?

Additional 2024 Flyers Playoff tickets will be made available to Inside Edge members prior to the general public. More information on pricing and availability will be communicated at a later date.

Will the Ticket Exchange Program be available during the playoffs?

The Ticket Exchange Program is an active benefit for Inside Edge members during the regular season only. Credit remaining on your account may not be used for Flyers playoff games and will expire at the end of the 2024-25 regular season. For games that you cannot personally attend, members still have the opportunity to manage tickets online (transfer & resell) via Wells Fargo Center Online Account Manager.

Who do I contact if I need to update my credit card information?

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