

ON TIME EXPERTS
“DALLAS STARS AC GIVE AWAY SWEEPSTAKES”
OFFICIAL RULES & REGULATIONS

1. SPONSOR

The On Time Experts Dallas Stars Cooling System Sweepstakes (“Sweepstakes”) is sponsored by On Time Experts, 2914 National Ct, Garland, TX 75041 (“Sponsor”).

This Sweepstakes is not sponsored, endorsed, administered by, or associated with the DSE Hockey Club, LP (“Dallas Stars”) or the National Hockey League (“NHL”). The Dallas Stars name and marks are used with permission.

2. SWEEPSTAKES PERIOD

The Sweepstakes begins at 12:00 AM Central Time on March 1, 2026 and ends at 11:59 PM Central Time on April 11, 2026 (“Sweepstakes Period”).

Entries submitted before or after the Sweepstakes Period will not be eligible.

3. ELIGIBILITY

Open to legal residents of Texas who:

- Are 18 years of age or older at time of entry
- Own and reside in a single-family home located within Sponsor’s Dallas service area
- Have an existing, functional residential central air conditioning system

Employees of Sponsor or any of the Released Parties (defined below), and each of their affiliates, advertising and promotional agencies, and their immediate family members are not eligible.

4. HOW TO ENTER

No purchase necessary to enter or win.

During the Sweepstakes Period, eligible participants may enter by:

- Visiting the Dallas Stars Official Website and Completing the official online entry form located at <https://71a718f80te.typeform.com/Stars-OTE-VIP26>
- Entering through designated promotional links promoted in-arena, via email, social media, or radio advertising on the Dallas Stars official channels

Limit one (1) entry per household.

Duplicate entries may be disqualified.

A purchase does not increase your chances of winning.

5. PRIZE

One (1) winner will be randomly selected from among all eligible entrants (“Winner”).

Winner will receive:

- Four (4) tickets to a Dallas Stars home game at American Airlines Center during the 2026-2027 NHL Regular Season and one (1) pregame or postgame VIP Experience. Approximate retail value of \$350.
 - Specific home game to be determined and communicated to Winner when the schedule is released by the NHL. Specific VIP Experience and details to be determined by the Dallas Stars.
 - Winner must agree to comply with all NHL and venue rules and regulations relating to the use of NHL regular season tickets and, in accordance therewith, agree not to act in an unsportsmanlike or disruptive manner, or with any intent to annoy, abuse, threaten or harass any other person at such game. Failure to do so may result in forfeiture of prize or prize element.
 - Transportation and all other costs associated with the game are the responsibility of Winner and/or Winner’s guests.
- One (1) residential air conditioning system, including standard installation.
 - Maximum retail value (ARV): \$14,500
 - Important prize limitations:
 - Prize value may not exceed stated ARV.
 - If installation requires upgrades beyond standard installation (electrical upgrades, ductwork replacement, structural modifications, code compliance upgrades, etc.), those costs are the responsibility of the Winner.

- Prize is non-transferable and may not be redeemed for cash.
- Any difference between actual value and stated ARV will not be awarded.
- Winner is responsible for all applicable federal, state, and local taxes.

Sponsor reserves the right to substitute a prize of equal or greater value if necessary.

6. WINNER SELECTION

One (1) winner will be selected in a random drawing conducted on or about April 16 from all eligible entries received.

Odds of winning depend on the total number of eligible entries received.

The selected entrant will be notified via phone and/or email within twenty-four (24) hours of the drawing. If Winner does not respond within five (5) business days, Sponsor reserves the right to select an alternate Winner.

7. PUBLICITY RELEASE & FILMING REQUIREMENT

Acceptance of the prize is contingent upon winner's agreement to:

- Permit Sponsor to film, photograph, and record the installation process.
- Participate in reasonable promotional appearances related to the Sweepstakes.
- Except where prohibited by law, in consideration for being permitted to participate in this sweepstakes and the opportunity to win the prizes offered in this sweepstakes, each entrant hereby agrees and consents, without further authorization, compensation or remuneration of any kind, to the use of the entrant's name, likeness, voice, photograph, performance, personal statements and/or biographical information and to film installation within winner's home and use of such installation or other related footage, in any and all advertising, promotions and other publicity, in any medium now or hereafter known, without further compensation, authorization, permission or notification to winner or anyone on entrant's behalf, conducted by Sponsor or by the Dallas Stars or any Released Party (defined below).

If selected entrant declines to participate in filming or promotional use, or declines to sign any additional required waivers or image releases in connection with such use, Sponsor reserves the right to disqualify and select an alternate winner.

8. MARKETING CONSENT

By entering, participants may opt in to receive promotional communications from Sponsor.

Entrants who opt in agree to receive marketing emails, text messages, and other communications regarding:

- Preventative HVAC maintenance
- Seasonal offers
- Promotions and service updates

Consent to marketing communications is not required to enter the Sweepstakes.

Participants may unsubscribe at any time.

9. GENERAL CONDITIONS

Sponsor reserves the right to:

- Disqualify any entrant who tampers with the entry process or fails to comply with the official rules set forth herein.
- Cancel, suspend, or modify the Sweepstakes if fraud, technical failures, or other factors impair its integrity
- Verify eligibility and homeowner status

Sponsor is not responsible for lost, late, incomplete, or misdirected entries.

10. LIMITATION OF LIABILITY

By entering, each entrant agrees to comply with these official rules and forever releases discharges, and waives any and all claims, liabilities and actions of any kind, howsoever caused or arising and whether by negligence, any intentional act or otherwise, that entrant may have or that may arise against: :

- Sponsor;
- The Dallas Stars, DSE Hockey Club GP, Inc., Center Operating Company, L.P., Dallas Sports & Entertainment;

- The NHL and its member clubs, NHL Enterprises, L.P., NHL Enterprises Canada L.P., NHL Enterprises B.V., NHL Interactive Cyber Enterprises, LLC;
- Advertising and promotional agencies; and
- each of the aforementioned parties' respective directors, officers, owners, shareholders, members, employees, representatives, successors, assigns and agents (collectively, the "Released Parties"), with respect to or arising out of either:
 - (i) entrant's participation; or (ii) the receipt or use of the prizes (including but not limited to the substitution or changing of any prizing) awarded in the sweepstakes. By entering, each entrant further agrees to defend, indemnify and hold harmless the Released Parties and their insurers against any and all damages, costs, judgments, and/or expenses (including but not limited to attorneys' fees and/or other legal fees) they may incur as a result of claims made against them in connection with either (i) entrant's participation; or (ii) the receipt or use of the prizes (including but not limited to the substitution or changing of any prizing and any related service and installation) awarded in the sweepstakes.

11. WINNER LIST

To request the name of the Winner, send a self-addressed stamped envelope within sixty (60) days of April 16 to:

On Time Experts
Attn: Dallas Stars Sweepstakes Winner
2914 National Ct
Garland, TX 75041