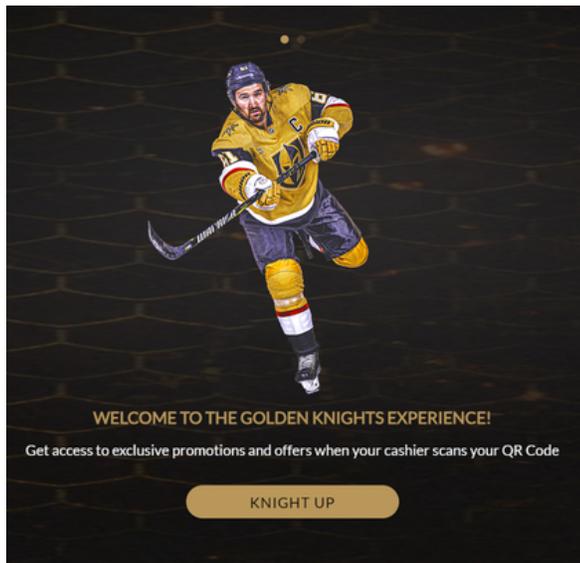




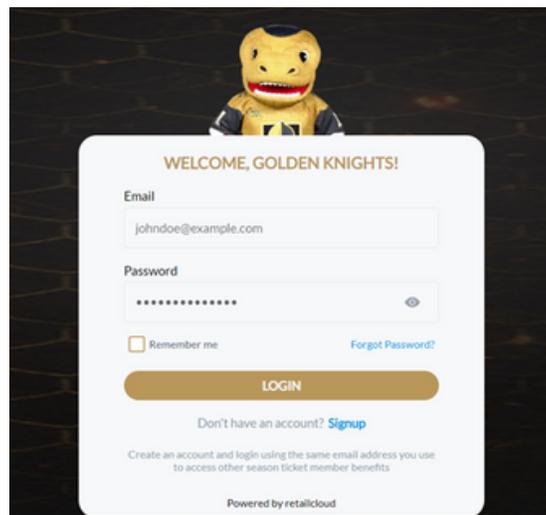
# VGK SEASON TICKET MEMBER DISCOUNT APP USER GUIDE

## HOW IT WORKS - 5 EASY STEPS

### STEP 1: NAVIGATE TO THE APP



### STEP 2: CLICK THE KNIGHT UP BUTTON OR SCROLL TO THE RIGHT TO ACCESS THE LOG IN PAGE

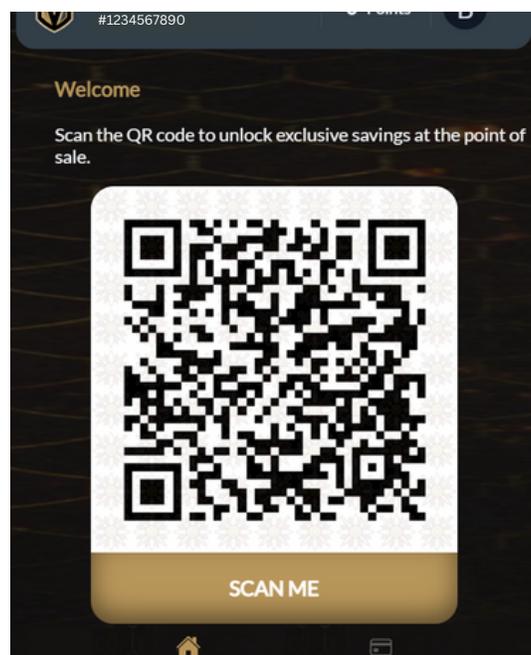


**IMPORTANT NOTE: YOU MUST SIGN UP WITH THE SAME EMAIL ADDRESS USED TO ACCESS OTHER VGK SEASON TICKET MEMBER BENEFITS/ACCOUNTS.**

### STEP 3: YOU WILL NEED TO SIGN UP & CREATE AN ACCOUNT THE FIRST TIME TO ACCESS THE EXPERIENCE

- You will receive a confirmation email from Vegas Golden Knights ([teamapp@vgk.firebaseio.com](mailto:teamapp@vgk.firebaseio.com)).
- After clicking the link in that email to confirm your account, you can log in from the landing page to access your Season Ticket Member discount.
  - Please check junk/spam filters if the verification email does not arrive within 1 minute of registering.

### STEP 4: LOG IN TO THE APP BEFORE CHECKING OUT IN STORE TO ACCESS THE DYNAMIC QR CODE



### STEP 5: SCAN THE QR CODE AT CHECKOUT TO RECEIVE YOUR DISCOUNT



# VGK SEASON TICKET MEMBER DISCOUNT APP USER GUIDE

## FREQUENTLY ASKED QUESTIONS

### WHAT IS IT?

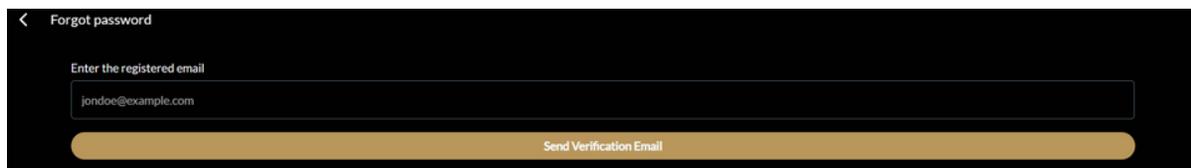
10% DISCOUNT FOR SEASON TICKET MEMBERS ON VEGAS GOLDEN KNIGHTS MERCHANDISE. CREATE AN ACCOUNT, LOG IN WHILE IN STORE, AND SCAN YOUR DYNAMIC QR CODE AT CHECKOUT.

### CAN I USE MY DISCOUNT ONLINE?

YES! SAVE 10% AT VEGASTEAMSTORE.COM BY ENTERING YOUR SEASON TICKET MEMBER ACCOUNT NUMBER IN THE COUPON CODE BOX AT CHECKOUT.

### WHAT IF I FORGET MY PASSWORD?

SELECT FORGOT PASSWORD FROM THE LOG IN PAGE AND TYPE IN THE EMAIL ASSOCIATED WITH YOUR SEASON TICKET MEMBER ACCOUNT.

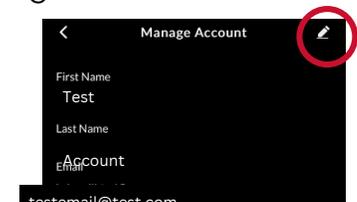
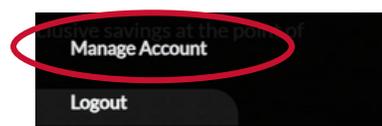
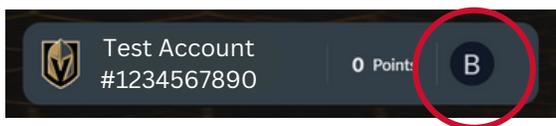


- You will receive an email asking for confirmation of password reset. After confirming, you will be prompted to change the password and save.
  - Please check junk/spam filters if the email does not arrive within 1 minute of registering.

### CAN I EDIT MY ACCOUNT SETTINGS/INFORMATION?

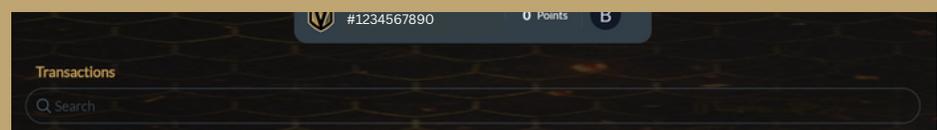
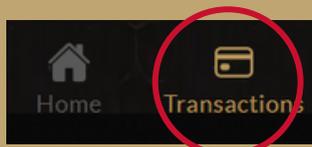
YOU CAN MANAGE THE ACCOUNT BY CLICKING ON THE ICON IN THE TOP RIGHT CORNER OF THE APP

- Select the icon, click **Manage Account**, and change the information.
  - To make edits, click the pencil icon in the top right corner of the manage account page.



## IMPORTANT DISCOUNT DISCLAIMERS

- Can be used at checkout in any of the retail stores at T-Mobile Arena.
- Passes are non-transferrable and screen shots will not scan.
- Season Ticket Members can also view/search past transactions by clicking the Transactions icon in the bottom right corner of the app.



- Certain products excluded from the discount, including but not limited to: **Game-Used/Game-Worn** product, **VGK Authenticity** product, **JBH Fan Jewelry** products, and other exclusions may apply.